



GUEST GUIDELINES

The **COSTA RICA BIBIONE APARTHOTEL & SPA** is committed to promoting responsible practices that focus on sustainability, and we encourage all of our guests to adopt some “best practices” for protecting the environment and supporting the community.

Specifically, we recommend the following:

- **Use sustainable transportation options for getting around the area**, such as the city bikes available at the hotel or renting e-bikes for excursions into the countryside or for those who may be out of training.
- **Choose activities that align with ***slow tourism*** and the discovery of local culture**, such as cycling tours, local culinary experiences, or boat trips to the Caorle market or a cruise to Aquileia. These activities offer a chance to enjoy nature, explore the beauty of the region, and appreciate local traditions.
- **Practice proper waste separation** and always strive to minimize waste, following the guidelines provided in the apartments and common areas.
- **Respect the local flora and fauna**; our suites are surrounded by nature, nestled in silence, and located in the greenest, most intimate, and exclusive area of Bibione. Together with our guests, we aim to minimize the negative impact on the ecosystem.
- **Pets, such as dogs and cats, are welcome at our Aparthotel**. We are committed to their well-being, so we kindly ask guests not to leave pets unattended in the apartments and to keep them on a leash in common areas.
- Respect the no-smoking policy inside the apartments, in the hallways, and on the beach.
- **Use the air conditioning only when necessary**, ensuring it is not left on continuously and that doors and windows remain closed. The property is equipped with an advanced home automation system that regulates room temperatures efficiently, and staff will provide a thorough explanation during check-in.
- **Be mindful of noise and avoid disturbing other guests**, particularly during quiet hours from 1:00 PM to 4:00 PM and from 10:00 PM to 7:00 AM. We also encourage guests to be respectful when visiting local cultural sites of interest.
- **Minimize water usage**, considering the medium-high water risk in the area. Guests are asked to place only the towels they wish to have changed in the sink, thus avoiding unnecessary washing.
- **Avoid single-use plastic**; for example, use the dispensers available in the apartment bathrooms instead of individually packaged products. It is also recommended to use tap water, which is of excellent quality, to fill personal water bottles, thus reducing the need for plastic bottles. Filtered water pitchers are available upon request from our staff.
- **Support local businesses by purchasing local products** whenever possible, or products sourced as close as possible to the area.

The **COSTA RICA BIBIONE APARTHOTEL & SPA** will send all guests a post-stay questionnaire with specific questions about sustainability. We will ask for your feedback on whether the actions we have taken are effective and if you have suggestions on how we can improve or implement additional points. This allows our guests to actively participate in helping us achieve our sustainability goals and to contribute to making these efforts a success. We also encourage guests to share any suggestions or ideas to further improve our sustainability practices.

The journey toward sustainability is one we can only take together!

Thank you for your cooperation!

Alessandro Pericolo